IBT APPS

A QUICK CHECKLIST FOR
EVALUATING YOUR BANK'S IT & NETWORK SERVICES

YOUR CUSTOMER COMMUNICATION IS SECURE & INDIVIDUALLY ACCESSIBLE BY STAFF

To provide the best service without risk, staff should have their own email so they can send encrypted communication securely and efficiently.

YOUR BANK'S SERVERS ARE IN A SECURE & HIGHLY MONITORED LOCATION

If your servers are in a secure, offsite data center, with offsite backups, your bank is more likely to retrieve customer data and use it quickly after a system shutdown.

YOUR BUSINESS CONTINUITY & DATA RECOVERY PLAN ARE UP-TO-DATE

An updated and tested data recovery and business continuity plan reduces the risk of data loss or compromise and keeps your bank operating after a disaster.

YOUR IT MANAGER IS AN EXPERT IN BOTH BANKING & TECHNOLOGY

Someone with expertise in both banking and technology will maintain your bank's regulatory compliance and enhance the security and effectiveness of your system.

OPERATIONS ARE RUNNING SMOOTHLY & ISSUES ARE RESOLVED QUICKLY

A good IT manager upgrades systems and resolves technical issues quickly to keep your bank functioning efficiently and to avoid bigger issues in the future.

YOUR STAFF IS GETTING THE TRAINING THEY NEED & THREATS ARE AT A LOW

With cyber threats at an all-time high, your bank can lower incidents from phishing, ransomware, and data breaches by receiving cybersecurity training from your IT manager.